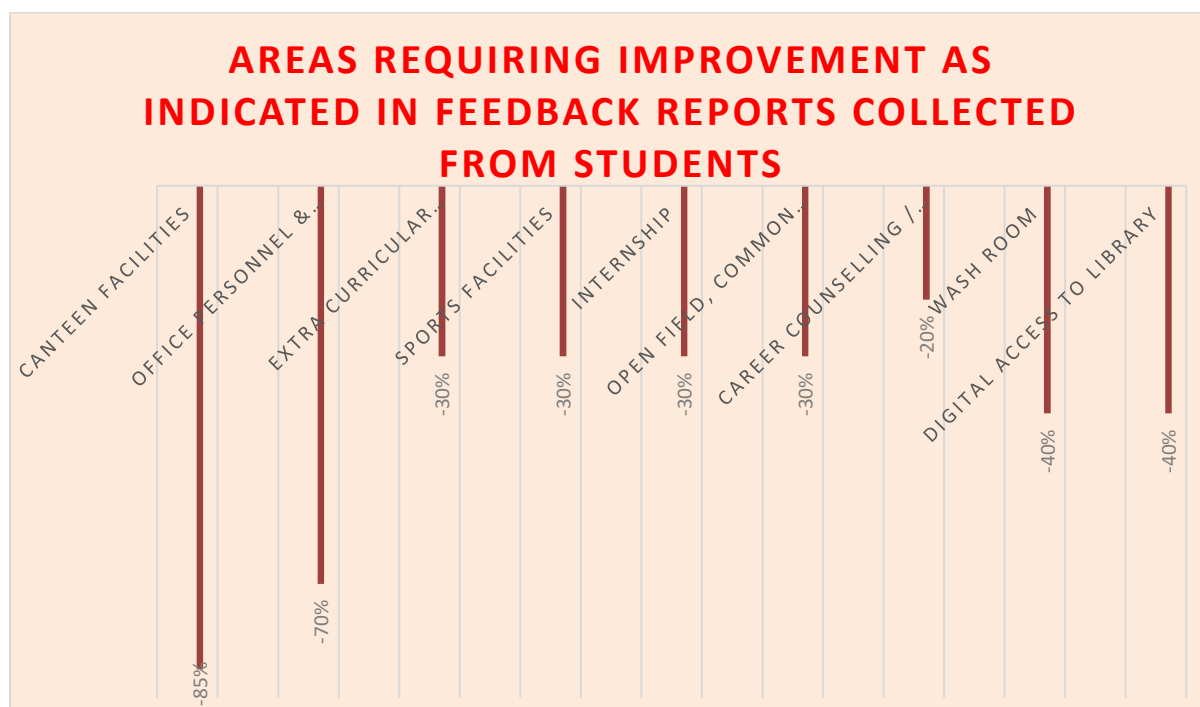


## **ACTION TAKEN REPORT ON THE FEEDBACK OBTAINED FROM THE STUDENTS (2017-2022)**

On the basis of the feedback taken the following areas of concern have been identified and addressed:



### **1. Online accessibility to college office:**

A dedicated service request portal has been created in the college website for students, which registers all their queries and concerns and provides related services round the clock.

### **2. Increasing the time for library services:**

The college library is open from 9 am to 6 pm in slots for easy access of students belonging to all sections. During pandemic the college library resources was available through online mode for uninterrupted academic interface catering to the requirement of both the teachers and students.

### **3. Augmentation of library resources:**

A well equipped open access general library and an exclusive B.Ed. library serves all academic requirements of faculty and students. A number of e-resources are available in the library which can be accessed remotely and has been significantly important during the pandemic.

**4. Improvement of the canteen facilities:**

The college canteen is continuously improved as per the requirement of the students and has been made fully functional post pandemic.

**5. General cleanliness of the Campus:**

The college campus is a plastic free zone and is maintained through a dedicated house-keeping team.

**6. Augmented use of ICT tool in teaching learning:**

The dedicated team of faculty has always strived to adopt newer technologies to improve teaching learning experience. The college had been one of the first few colleges in the city to introduce smart classrooms and initiated the practice of lecture capture. During the pandemic when the major thrust shifted to online teaching, the college provided a dedicated platform for ICT based teaching learning.

**COVID Preparedness:**

- A) During pandemic the college arranged for an isolation room and COVID medical kits. Fumigation and sanitization was done at regular intervals.
- B) For the safety of the students and staff, thermal checking, sanitization of hands and wearing of masks is ensured at the entrance of the college.